



# 2024 Hospital Patient Flow Management Summit

*Revolutionary Strategies to Boost Hospital-Wide Patient Flow and Achieve Value Based Health: Improve Patient Centric Care, Enhance Admission to Discharge, Increase Revenues, Employ Technology/Data Analytics, Address Barriers to Care and More!*

**November 4 – 5, 2024 • Loews Vanderbilt Hotel • Nashville, TN**

## Overview

Today, the nation’s healthcare environment has recognized that enhanced and efficient hospital-wide patient flow is essential in achieving value-based health and delivering safe, high-quality patient centric healthcare. Hospitals and health systems are examining how to provide the right care, in the right place, and at the right time while reducing costs and eliminating waste. They are developing/implementing innovative and collaborative based interventions, and employing technology and real-time data information – improving hospital-wide patient throughput to reduce wait times, re-design care management, and move the patient smoothly and efficiently from admission to discharge. Enhanced patient flow results in appropriate high-quality healthcare, improved patient satisfaction, and increased hospital profitability.

We have created a high-level forum featuring knowledgeable leaders and executives from hospitals and health systems who will share their perspectives, valuable insights and expertise on how to be best equipped for the rapidly evolving landscape of Patient Flow Management. Attendees will benefit from learning about best practices and strategies that have been deployed to address the challenges presented under the current healthcare environment impacting hospitals and health systems in effectively managing patient flow. This exclusive event targets senior level executives in order to maximize educational and networking opportunities.

## Intended Audience

### **From Hospitals, Health Systems & Providers:**

*Chief Executive Officers, Chief Medical Officers, Chief Clinical Officers, Chief Operating Officers, Chief Financial Officers*

*Also, Vice Presidents, Directors, Managers & Executives of:*

- Medical Management
- Utilization Management
- Quality
- Appeals Management
- Patient Financial Services
- Patient Care
- Emergency Medicine
- Hospitalists
- Billing
- Medical Records
- Operations
- Strategy
- Nursing
- Case Management
- Care Management
- Denial Management
- Compliance
- Admissions
- Patient Flow
- Emergency Department
- Managed Care
- Coding
- Risk
- Finance
- Clinical Documentation
- Physician Assistants

*Also of interest to Health Plans, Payers, Employer Plans, TPAs, Managed Care Organizations  
Healthcare Consultants, Solution Providers, Vendors, Purchasers, Physician Groups, Behavioral Health  
Centers, Healthcare Technology Innovators, Data Analytics Providers, Pharmacy Benefit Managers,  
Disease Management Organizations, Home Health Care Companies, Third Party Administrators,  
Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies,  
Enrollment Brokers and More!*

## **Agenda**

### **Day One – Monday, November 4, 2024**

7:15 *Conference Registration & Networking Breakfast*

8:15 *Chairperson's Opening Remarks*

#### **Kyle Freeman**

*Go-To-Market Business Leader*

**Simpler Consulting, an IBM Company**

#### **8:30 Strategies and Innovations in Improving Patient Throughput and Experience**

#### **Hsieng Su, MD**

*Senior Vice President & Chief Medical Executive*

**Allina Health**

#### **9:15 Strategies Within the Emergency Department to Improve Patient Flow Throughout a Health System**

#### **Shashank Ravi, MD, MBA**

*Director, Quality, Adult Emergency Department*

*Medical Director, Value Based Care Program*

**Stanford Health Care**

#### **Patrice Callagy, RN, MPA, MSN, CEN**

*Vice President, Emergency Services*

**Stanford Health Care**

10:00 *Networking Break & Refreshments*

#### **10:30 Improving Financial Performance Through a Comprehensive Patient Throughput Solution**

#### **Tina Pike**

*Senior Vice President, Throughput*

*Client Partner Operations*

**Navvis**

#### **11:15 Utilizing Technology to Transform and Streamline Patient Flow Management**

**Kyle Freeman**  
*Go-To-Market Business Leader*  
**Simpler Consulting, an IBM Company**

12:00 *Luncheon for All Attendees & Speakers*

**1:15 Implementing an Expediting Team and Departure Lounge: An Innovative Way to Improve Patient Throughput**

**Sneha Tella, MD**  
*Physician Advisor/Hospitalist*  
**University of Maryland Medical Center**

**2:00 Panel Discussion: Best Collaborative Approaches to Patient Flow Management through Hospital Wide Throughput and Care Coordination**

3:00 *Networking Break & Refreshments*

**3:30 Improving Patient Throughput and Experience through Pre-Planning Admissions**

**Maile Wells, MS**  
*Quality Improvement Advisor*  
*Emergency Department & Arizona Operations Command Center*  
**Mayo Clinic**

**4:15 Reducing Psychiatric Admissions and Readmissions**

**Leslie Zun, MD, MBA**  
*Professor, Department of Emergency Medicine & Psychiatry*  
**Chicago Medical School**

5:00 *End of Day One*

**Day Two – Tuesday, November 5, 2024**

7:15 *Networking Breakfast*

8:15 *Chairperson's Recap of Day One*

**Kyle Freeman**  
*Go-To-Market Business Leader*  
**Simpler Consulting, an IBM Company**

**8:30 No Time to Wait: Supercharging Transfer Flow with RN Expertise and Call Center Tools**

**Jennifer Bartelt**  
*Operations Administrator*  
**Mayo Clinic**

**Brian Brady**  
*Operations Coordinator*  
**Mayo Clinic**

**9:15 Helping Hospitals Enhance Hospital Throughput by Expediting Post Acute Authorizations**

**Adria Grillo-Peck**  
*President*  
**Integrative Healthcare Solutions**  
*Vice President, Integrated Care Management*  
**IU Health**

*10:00 Networking Break & Refreshments*

**10:30 The Impact of Physical Location, Name Selection, & Appearance on Observation Length of Stay**

**Bonnie Clement, DNP, MSN-Ed, RN, CMSRN, CNML**  
*Nurse Manager, Extended Recovery & Short-Stay Unit*  
**Fairview Southdale Hospital**

**11:15 Discharge Planning and Transitions of Care**

**Carissa Tyo, MD**  
*Medical Director, Clinical Decision Unit*  
*Medical Director, Care Management & Physician Advisors*  
**University of Illinois Hospital & Health Sciences System**

*12:00 Conference Concludes*

**Workshop Session**

Monday, November 4, 2024 • 5:15 p.m. – 7:15 p.m.

**Align Workflow Methodologies in Clinical Programs with Technology**

**Virginia Burchett**  
*Chief Executive Officer*  
**VBurchett Consulting**