



2024 Hospital Patient Flow Management Conference

Revolutionary Strategies to Boost Hospital-Wide Patient Flow and Achieve Value Based Health: Improve Patient Centric Care, Enhance Admission to Discharge, Increase Revenues, Employ Technology/Data Analytics, Address Barriers to Care and More!

May 13 – 14, 2024 • Swissotel Chicago • Chicago, IL

Overview

Today, the nation’s healthcare environment has recognized that enhanced and efficient hospital-wide patient flow is essential in achieving value-based health and delivering safe, high-quality patient centric healthcare. Hospitals and health systems are examining how to provide the right care, in the right place, and at the right time while reducing costs and eliminating waste. They are developing/implementing innovative and collaborative based interventions, and employing technology and real-time data information – improving hospital-wide patient throughput to reduce wait times, re-design care management, and move the patient smoothly and efficiently from admission to discharge. Enhanced patient flow results in appropriate high-quality healthcare, improved patient satisfaction, and increased hospital profitability.

We have created a high-level forum featuring knowledgeable leaders and executives from hospitals and health systems who will share their perspectives, valuable insights and expertise on how to be best equipped for the rapidly evolving landscape of Patient Flow Management. Attendees will benefit from learning about best practices and strategies that have been deployed to address the challenges presented under the current healthcare environment impacting hospitals and health systems in effectively managing patient flow. This exclusive event targets senior level executives in order to maximize educational and networking opportunities.

Intended Audience

From Hospitals, Health Systems & Providers:

Chief Executive Officers, Chief Medical Officers, Chief Clinical Officers, Chief Operating Officers, Chief Financial Officers

Also, Vice Presidents, Directors, Managers & Executives of:

- Medical Management
- Utilization Management
- Quality
- Appeals Management
- Patient Financial Services
- Patient Care
- Emergency Medicine
- Hospitalists
- Billing
- Medical Records
- Operations
- Strategy
- Nursing
- Case Management
- Care Management
- Denial Management
- Compliance
- Admissions
- Patient Flow
- Emergency Department
- Managed Care
- Coding
- Risk
- Finance
- Clinical Documentation
- Physician Assistants

*Also of interest to Health Plans, Payers, Employer Plans, TPAs, Managed Care Organizations
Healthcare Consultants, Solution Providers, Vendors, Purchasers, Physician Groups, Behavioral Health
Centers, Healthcare Technology Innovators, Data Analytics Providers, Pharmacy Benefit Managers,
Disease Management Organizations, Home Health Care Companies, Third Party Administrators,
Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies,
Enrollment Brokers and More!*

Agenda

Day One – Monday, May 13, 2024

7:15 *Conference Registration & Networking Breakfast*

8:15 *Chairperson's Opening Remarks*

Rashad Haymour
Chief Product Officer
highMor

**8:30 Economics 201 of Patient Status and Efficient Short Stay Discharges – Quality- Revenue-
Reputation**

Justin Krawitt, MD
System Medical Director, Utilization
Dartmouth Health

9:15 Innovative Approaches to Improve and Prevent ED Overcrowding and Boarding

Ryan Ribeira, MD, MPH
Medical Director, Adult Emergency Department
Stanford Health Care

10:00 *Networking Break & Refreshments*

**10:30 The Impact of Physical Location, Name Selection, & Appearance on Observation Length of
Stay**

Bonnie Clement, DNP, MSN-Ed, RN, CMSRN, CNML
Nurse Manager, Extended Recovery & Short-Stay Unit
Fairview Southdale Hospital

**11:15 Equitable Health Care Delivery with Utilization of Hospital Beds – Compliance and Positive
Margins**

Dawn Cicchetti, RN, MPH
Assistant Director, Utilization Management
Dartmouth Health

Justin Krawitt, MD
System Medical Director, Utilization
Dartmouth Health

12:00 *Luncheon for All Attendees & Speakers*

1:15 Panel Discussion: Best Collaborative Approaches to Patient Flow Management through Hospital Wide Throughput and Care Coordination

Ryan Ribeira, MD, MPH
Medical Director, Adult Emergency Department
Stanford Health Care

Joy White, MSN, MBA, WHNP-BC, PMHNP
Director, Clinical Care Operations
Nursing Administration
UCI Health

Bonnie Clement, DNP, MSN-Ed, RN, CMSRN, CNML
Nurse Manager, Extended Recovery & Short-Stay Unit
Fairview Southdale Hospital

2:00 Aligning Workflow Methodologies in Clinical Programs with Technology – How to Apply Workflow Methodology to Launch and Align Digital Health Activities with Clinical Programs

Virginia Burchett, MPH
Chief Executive Officer
VBurchett Consulting

3:00 *Networking Break & Refreshments*

3:30 Improving Patient Throughput and Experience through Pre-Planning Admissions

Maile Wells, MS
Quality Improvement Advisor
Emergency Department & Arizona Operations Command Center
Mayo Clinic

4:15 Healing Without Delay: Lessons in Jump-Starting Patient Throughput

Joy White, MSN, MBA, WHNP-BC, PMHNP
Director, Clinical Care Operations
Nursing Administration
UCI Health

5:00 *End of Day One*

Day Two – Tuesday, May 14, 2024

7:15 *Networking Breakfast*

8:15 *Chairperson's Recap of Day One*

Rashad Haymour
Chief Product Officer
highMor

8:30 Value Based Approach to Hospital Flow for Patients Seeking Emergency Care

Shashank Ravi, MD, MBA
Director, Quality, Adult Emergency Department
Medical Director, Value Based Care Program
Stanford Health Care

Patrice Callagy, RN, MPA, MSN, CEN
Vice President, Emergency Services
Stanford Health Care

9:30 Improving Population Health through Comprehensive Care for Patients at Increased Risk of Hospitalization

David Meltzer, MD, PhD
Director, Center for Health and the Social Sciences
Chair, Committee on Clinical & Translational Science
UChicago Medicine

10:15 *Networking Break & Refreshments*

10:45 Discharge Planning and Transitions of Care

Carissa Tyo, MD
Medical Director, Clinical Decision Unit
Medical Director, Care Management & Physician Advisors
University of Illinois Hospital & Health Sciences System

11:30 Reduce Psychiatric Readmissions: Use of Acute Psychiatric Stabilization to Reduce Inpatient Psychiatric Admission Backup

Leslie Zun, MD, MBA
Professor, Department of Emergency Medicine & Psychiatry
Chicago Medical School

12:15 *Conference Concludes*