



2022 Hospital Observation Patient Management Summit

Innovations in Observation Patient Management – Prevent Unnecessary Admissions, Maximize Reimbursements and Leverage Evidence-Based Triage Protocols to Improve Short-Term Care Quality

March 24 – 25, 2022 • The Roosevelt, A Waldorf Astoria Hotel • New Orleans, LA

About the Conference

Faced with increasing patient volumes, declining reimbursements and overworked ED staffs, hospitals must be prepared to leverage Observation Patient Management. Well-structured Observation Units have resulted in financial gains, improved clinical outcomes and superior patient satisfaction ratings.

The 2022 Hospital Observation Patient Management Summit will highlight the pertinent challenges facing Observation Unit staffs – ED physicians, Hospitalists, Case Managers and Billing and Coding professionals. Additionally, the conference will highlight how and why hospitals that are not utilizing Observation Patient Management, are leaving money on the table.

The 2022 Hospital Observation Patient Management Summit will enable you to walk away with an understanding of current trends and market practices, and innovative strategies to prepare yourself for the challenges that lie ahead. In addition to providing the latest, evidence-based intelligence on Observation Patient Management, the Summit will provide you with unprecedented networking and professional development opportunities. All sessions are designed to facilitate a high degree of interaction between speaker faculty members and fellow attendees.

Intended Audience

From Hospitals & Healthcare Centers:

Chief Executive Officers, Chief Medical Officers, Chief Nursing Officers, Chief Finance Officers, Chief Operating Officers

Also, Vice Presidents, Directors, Managers, and Senior Level Executives Responsible for:

- Observation Medicine
- Hospital Medicine
- Clinical Decision Making
- Emergency Nursing
- Utilization Management
- Reimbursement
- Compliance
- Medical Affairs
- Emergency Medicine
- Internal Medicine
- Billing & Coding
- Case Management
- Patient Access
- Denial Management
- Quality Management
- Discharge Planning

This conference will also benefit physician advisor firms, solution providers, healthcare consulting firms and healthcare information technology firms.

Agenda

Day One – Thursday, March 24, 2022

7:15 Conference Registration & Morning Breakfast

8:15 Chairperson's Opening Remarks

Justin Krawitt, MD

*Medical Director, Utilization & Clinical Documentation Hospitalist
Dartmouth-Hitchcock Medical Center*

8:30 Applying Care Protocols within an Observation Unit to Optimize Patient Outcomes, Improve Throughput and Ensure Financial Success

Sharon Mace, MD, FACEP, FAAP

*Director, Observation Unit
Cleveland Clinic*

9:15 Evaluating Patients for Observation vs. Inpatient to Optimize Care & Cost Management

Carissa Tyo, MD

*Assistant Professor, Internal & Emergency Medicine
Medical Director, Clinical Decision Unit
University of Illinois Hospital & Health Sciences System*

10:00 Networking Break & Refreshments

10:30 Integrating Hospitalists as Part of a Successful Observation Care Program

Kristine Favila, DO

*Medical Director, Rapid Evaluation & Treatment Unit
Mount Sinai Beth Israel*

11:15 Aligning Performance Benchmarks to Improve Clinical Outcomes and Observation Unit Efficiency

David Paje, MD, MPH

*Director, Medical Short Stay
University of Michigan Health System*

12:00 Luncheon for All Attendees & Speakers

1:15 After Discharge – Hospital at Home with Telehealth and Remote Patient Monitoring

Maureen Ideker RN, BSN, MBA

*Senior Advisor, Telehealth
Essentia Health – Duluth, MN*

2:00 Panel Discussion: The Use of Lean Principles to Develop, Implement and Sustain an Observation Unit

Sharon Mace, MD, FACEP, FAAP
Director, Observation Unit
Cleveland Clinic

Kristine Favila, DO
Medical Director, Rapid Evaluation & Treatment Unit
Mount Sinai Beth Israel

Justin Krawitt, MD
Medical Director, Utilization & Clinical Documentation Hospitalist
Dartmouth-Hitchcock Medical Center

3:00 *Networking Break & Refreshments*

3:30 Next Gen RPM: The Future of Remote Patient Monitoring in Observation Patient Management

Tanay Tandon
CEO & Co-Founder
Athelas

4:15 Optimizing Documentation within Observation Patient Management: Improving Quality, Revenue and Reputation

Justin Krawitt, MD
Medical Director, Utilization & Clinical Documentation Hospitalist
Dartmouth-Hitchcock Medical Center

5:00 *End of Day One*

Day Two – Friday, March 25, 2022

7:15 *Morning Breakfast*

8:15 *Chairperson's Recap of Day One*

Justin Krawitt, MD
Medical Director, Utilization & Clinical Documentation Hospitalist
Dartmouth-Hitchcock Medical Center

8:30 Leveraging the Observation Unit to Reduce Hospital Readmissions and Improve Patient Throughput

Patrice Callagy, RN, MPA, MSN, CEN
Executive Director, Emergency Services
Stanford Health Care

Sam Shen, MD, MBA, FACEP
Vice Chair, Clinical Operations & Quality
Stanford Health Care

9:30 How to Setup and Manage a Unit for Psychiatric Observation: Making Money from Psychiatric Boarders

Leslie Zun, MD, MBA

Professor & Chair, Department of Emergency Medicine

Rosalind Franklin University of Medicine & Science

Medical Director

Lake County Health Department

10:30 Networking Break & Refreshments

11:00 What Now – Achieving Peak Performance in Your Observation Unit

Christopher Caspers, MD

Vice Chair, Clinical Operations

Department of Emergency Medicine

NYU Langone Health

12:00 Conference Concludes