2027 Hospital Command Center Management Conference

Empowering Hospitals with Real-Time Insights, Integrated Operations, and Coordinated Response—Advancing the Role of Command Centers in Delivering Safer, Smarter, and More Efficient Patient Care

April 22 – 23, 2027 • Caesars Palace Hotel • Las Vegas, NV

Overview

In today's complex healthcare environment, operational efficiency, real-time decision-making, and coordinated care delivery are more critical than ever. Hospital command centers – often referred to as the "mission control" of modern health systems – are transforming how hospitals manage capacity, patient flow, emergency response, and resource allocation. This conference brings together healthcare executives, operational leaders, clinicians, data scientists, and technology partners to explore the evolving role of command centers in driving system-wide performance and patient-centered outcomes.

Through expert-led presentations, interactive discussions, and real-world case studies, attendees will gain deep insights into designing, implementing, and optimizing hospital command centers. Topics will include data integration and visualization, artificial intelligence and predictive analytics, care coordination, crisis management, and workforce alignment. The conference will also spotlight how command centers can support goals related to quality improvement, financial performance, patient safety, and equity across care settings. Whether you're building a new command center, enhancing an existing one, or looking to align operational excellence with clinical outcomes, this event offers a comprehensive look at the strategies, tools, and leadership models shaping the future of healthcare operations.

Intended Audience

From Hospitals, Health Systems & Providers:

Chief Executive Officers, Chief Medical Officers, Chief Clinical Officers, Chief Operating Officers, Chief Financial Officers

Also, Vice Presidents, Directors, Managers & Executives of:

- Command Center
- Transfer Center
- Medical Management
- Utilization Management
- Quality
- Appeals Management
- Patient Financial Services
- Patient Care
- Emergency Medicine
- Hospitalists
- Billing
- Medical Records
- Operations
- Strategy
- Nursing
- Readmissions
- Virtual Care
- Case Management
- Care Management
- Denial Management
- Compliance
- Admissions
- Patient Flow
- Emergency Department
- Managed Care
- Coding
- Risk
- Finance
- Clinical Documentation
- Physician Assistants

Also of interest to Health Plans, Payers, Employer Plans, TPAs, Managed Care Organizations Healthcare Consultants, Solution Providers, Vendors, Purchasers, Physician Groups, Behavioral Health Centers, Healthcare Technology Innovators, Data Analytics Providers, Pharmacy Benefit Managers, Disease Management Organizations, Home Health Care Companies, Third Party Administrators, Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies, Enrollment Brokers and More!

Preliminary Agenda

(Topics Subject to Change Based on Final Speaker Presentations)

Day One – Thursday, April 22, 2027

7:15 Conference Registration & Networking Breakfast

8:00 Chairperson's Opening Remarks

8:15 Designing the Modern Hospital Command Center: Infrastructure, Scope, and Strategic Vision

9:00 Beyond the Alert: Transforming Command Centers into Learning Hubs

9:45 Networking Break & Refreshments

10:15 Real-Time Operational Intelligence: Using Data to Drive Decisions

11:00 Crisis Response and Emergency Management in the Command Center

11:45 Staffing, Workflow, and Governance Models for Command Center Teams

12:30 Luncheon for All Attendees & Speakers

1:30 Integrating Clinical, Operational, and Administrative Data Systems

2:15 Panel Discussion: The Future of Hospital Command Centers – Innovations, Automation, and Expansion

3:15 Networking Break & Refreshments

3:45 Command Centers and Virtual Care Coordination

4:30 Command Centers in Multi-Hospital Systems and Integrated Networks

5:15 End of Day One

Day Two – Friday, April 23, 2027

7:15 Networking Breakfast

8:00 Chairperson's Recap of Day One

8:15 Al and Predictive Analytics in Command Center Functions

9:00 Enhancing Equity and Access through Centralized Operations Management

9:45 Networking Break & Refreshments

10:15 Financial Impact: Cost Savings, Efficiency Gains, and ROl of Command Centers

11:00 Command Centers and Capacity Management During Public Health Crises

11:45 Future Directions: Where is Hospital at Home Going Next?

12:30 Conference Concludes

Workshop Session

Thursday, April 22, 2027 • 5:30 p.m. – 7:30 p.m.

Command Center Playbook: Designing Workflows, Staffing Models, and Response Protocols