World Conference Forum

2027 National Urgent Care Centers Summit

Driving Operational Excellence, Financial Sustainability, and Scalable Growth in Urgent Care – Preparing Urgent Care for the Next Generation of On-Demand Healthcare

April 22 – 23, 2027 • Caesars Palace Hotel • Las Vegas, NV

Overview

The 2027 National Urgent Care Centers Summit convenes leaders, clinicians, operators, policymakers, and industry partners from across the country to examine the evolving role of urgent care in today's healthcare landscape. As demand for timely, accessible, and high-quality care continues to rise, urgent care centers remain essential to expanding access and improving patient outcomes.

This premier forum explores key operational, clinical, and strategic challenges facing urgent care organizations, while highlighting practical solutions and emerging best practices. Attendees will gain actionable insights into clinical efficiency, patient experience, reimbursement and regulatory trends, technology adoption, and scalable models of care.

Through expert-led keynotes, dynamic panels, and real-world case studies, the 2026 National Urgent Care Centers Summit promotes collaboration and knowledge-sharing among industry leaders shaping the future of on-demand healthcare. Participants will leave with practical strategies, fresh perspectives, and valuable connections to support performance, quality, and sustainable growth.

Intended Audience

From Urgent Care Centers, Hospitals, Health Systems & Providers:

Chief Executive Officers, Chief Medical Officers, Chief Clinical Officers, Chief Operating Officers, Chief Financial Officers

Also, Vice Presidents, Directors, Managers & Executives of:

- Urgent Care
- Ambulatory Care
- Medical Management
- Utilization Management
- Quality
- Appeals Management
- Patient Financial Services
- Patient Care
- Nursing
- Hospitalists
- Billing
- Medical Records
- Operations
- Strategy
- Nursing
- Emergency Medicine
- Virtual Care
- Case Management
- Care Management
- Denial Management
- Compliance
- Admissions
- Patient Flow
- Emergency Department
- Managed Care
- Coding
- Risk
- Finance
- Clinical Documentation
- Physician Assistants

Also of interest to Health Plans, Payers, Employer Plans, TPAs, Managed Care Organizations Healthcare Consultants, Solution Providers, Vendors, Purchasers, Physician Groups, Behavioral Health Centers, Healthcare Technology Innovators, Data Analytics Providers, Pharmacy Benefit Managers, Disease Management Organizations, Home Health Care Companies, Third Party Administrators, Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies, Enrollment Brokers and More!

Preliminary Agenda

(Topics Subject to Change Based on Final Speaker Presentations)

Day One – Thursday, April 22, 2027

7:15 *Conference Registration & Networking Breakfast*

8:00 *Chairperson's Opening Remarks*

8:15 Urgent Care's Role in Managing Emergency Department Overcrowding

9:00 AI-Driven Triage, Clinical Decision Support, and Documentation in Urgent Care

9:45 *Networking Break & Refreshments*

10:15 Site-of-Care Optimization and Shifting Acuity in Urgent Care Settings

11:00 Urgent Care and Emergency Department Collaboration

11:45 Value-Based Care Opportunities and Risk-Sharing Models for Urgent Care

12:30 *Luncheon for All Attendees & Speakers*

1:30 Retail Health, Employer-Based Care, and Competitive Market Disruption

2:15 Panel Discussion: Operational Efficiency in High-Volume Urgent Care Settings

3:15 *Networking Break & Refreshments*

3:45 Integrating Behavioral Health Screening and Services in Urgent Care

4:30 Urgent Care's Role in Employer Health & Workforce Productivity

5:15 *End of Day One*

Day Two – Friday, April 23, 2027

7:15 *Networking Breakfast*

8:00 *Chairperson's Recap of Day One*

8:15 Optimizing Patient Flow and Reducing Wait Times

9:00 Expanding Services: Imaging, Occupational Health, and Specialty Care

9:45 Networking Break & Refreshments

10:15 Patient Experience, Access, and Consumer Expectations within Urgent Care Centers

11:00 Tele-Urgent Care and Hybrid Care Models

11:45 Remote Monitoring and Follow-Up After Urgent Care Visits

12:30 Conference Concludes

Workshop Session

Thursday, April 22, 2027 • 5:30 p.m. – 7:30 p.m.

The Key Components to Implement & Sustain a Viable Urgent Care Center